REVENUE CYCLE MANAGEMENT SERVICES

Billing/Claims Production
- Claims scrubbed for demographic and coding errors, include, but not limited to:
  - Highest RVU order
  - Medical necessity
  - Modifiers
- Claims filed daily
  - Electronically
  - Paper, when required
- Rejections
  (Not to be confused with denials)
  - Worked & Re-submitted

Payment/Remittance Processing
(All monies are received directly by the client or client’s banking institution)
- Perform daily posting for electronic and paper remittance, along with patient payments

Billing “To Do’s”
Our ARRA certified EHR’s, Team Chart Concept (TCC), system communication and tracking mechanism ensures timely response to billing requests.

Reimbursement Related to Correspondence
- Respond daily to:
  - Requests for additional information
  - Medical records, etc. necessity

Denials Management
(Not to be confused with claim rejections)
- Worked daily
- Submission for redetermination
- Appeals, as needed

Account Receivable (A/R) Daily Follow-up
- Unpaid claims
- Partial Payments

Patient Collections
- Patient statement generation and processing of accounts for collection activity per guidelines established in conjunction with the practice.

Credit Balances
- Verified quarterly and supplied to office for processing

Refunds
- Insurance refunds
- Patient refunds
End of Month Reports
- Standard reporting includes:
  - Monthly Financial Summary Report
  - Beginning A/R
  - Charges
  - Contract Adjustments
  - Miscellaneous Adjustments
  - Refunds
  - Payments
  - Ending A/R
  - Amount in Collections
  - Monthly A/R Aging by provider by financial class
  - Charge Lag Reports
  - Not OK to Bill Reports
  - Uncollected Co-pays for the Month
  - Client specific Reports as needed

Payer Enrollment Maintenance
- CAQH
- PECOS

Clients utilizing our ARRA certified EHR solution in combination with our billing services receive waived support and upgrades for the duration of the billing agreement.

Ulrich Medical Billing (UMB) will do an initial assessment with the practice of all services provided to ensure total charge capture. UMB can also assist the practice in determining the reimbursement potential of any new services the practice may contemplate offering. From time to time, UMB may also suggest new or additional services and/or coding based on commercial and governmental approval and appropriate to the practice's discipline, which may enhance patient care and the practice's revenue potential.

At no charge to the client, Ulrich Medical Billing (UMB) will provide training related to the improvement of the practice's revenue cycle.

CALL 866-885-1150 FOR A FREE CONSULTATION.